

Identity Automation - All Students 4th Grade and Above – Forgot Password

Log in to the computer using the following credentials:

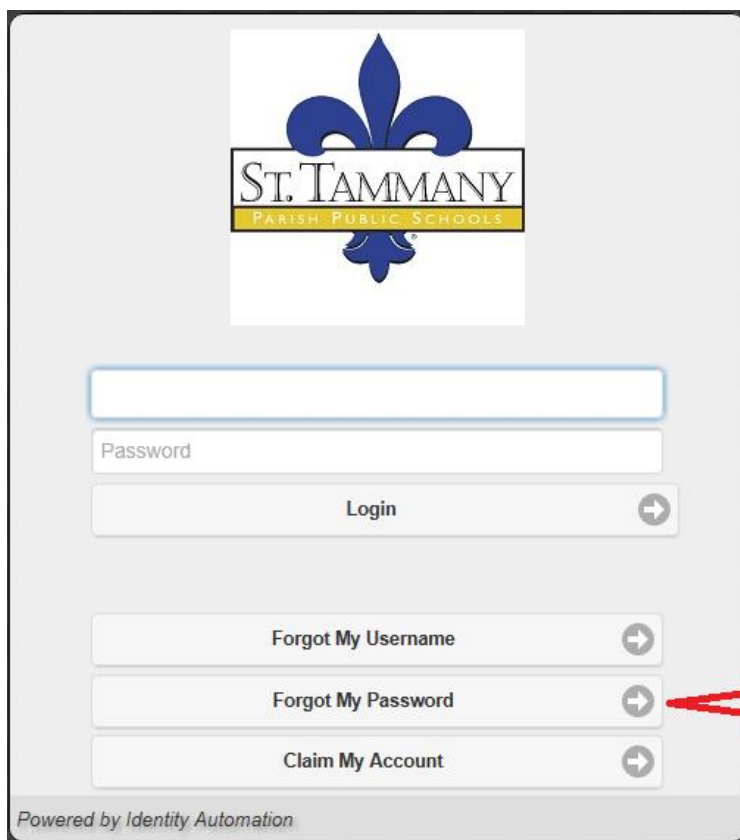
Username: onboard

Password: School1234

Open Internet Explorer and type in the following address:

<https://identity.stpsb.org>

Click “Forgot My Password”



ST. TAMMANY
PARISH PUBLIC SCHOOLS

Password

Login

Forgot My Username

Forgot My Password

Claim My Account

Powered by Identity Automation

**Click Here to Answer
Security Questions
and Reset Password.**

Step 1:

Enter your username (Student ID number).

The screenshot shows the 'RAPIDIDENTITY' login interface. At the top, the word 'RAPIDIDENTITY' is displayed in red and black. Below it, a grey bar indicates 'Step 1 of 4'. The main instruction is 'Enter your username to begin.' followed by a large, empty text input field. Below the input field is a 'Next' button with a right-pointing arrow icon. At the bottom left, it says 'Powered by Identity Automation'.

Enter your Student ID number.

Click NEXT.

Step 2:

You will be prompted to answer two of your previously answered security questions.

The screenshot shows the 'RAPIDIDENTITY' challenge questions interface. At the top, the word 'RAPIDIDENTITY' is displayed in red and black. Below it, a grey bar indicates 'Step 2 of 4'. The main instruction is 'Answer your challenge questions'. Below this, a question is asked: 'What is your mother's maiden name?' followed by an empty text input field. Below the input field is a 'Next' button with a right-pointing arrow icon. At the bottom left, it says 'Powered by Identity Automation'.

You will be prompted to answer two of your previously answered security questions.

Click NEXT.

Step 3:

You will be prompted to set your new password.

The password must contain:

- at least 8 characters
- at least three of the following:
 - uppercase letter
 - lowercase letter
 - number
 - special character

The screenshot shows a mobile application interface for 'RAPIDIDENTITY'. At the top, it says 'Step 3 of 4'. Below that, a bold instruction reads: 'Fill out the following fields to change your password. Failure to change your password on this screen may result in the disabling of your account.' A text box contains a password policy: 'Policy requires minimum length of eight. Also requires three of four complexity (lower case, upper case, number and/or special character)'. There are two input fields: the first is empty with a cursor, and the second is labeled 'Verify Password'. At the bottom, there is a 'Next' button with a right-pointing arrow. The footer text reads 'Powered by Identity Automation'.

Enter your password, following the password requirements as stated.

Click NEXT

RAPIDIDENTITY

Step 4 of 4

Password change complete. You may now close this window.

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You have completed the process.